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Test New Formats

- Create an arresting format that relates to your cause.
- "Paper Bag" format for Food Bank dramatized how lack of school lunch increased need for donor to help fight hunger in summer.
- "Seed Package" illustrated how "you can plant a healthy future for hungry kids"



Rhode Island Food Bank Paper Bag





Andrew R. Schiff, Executive Director Rhode Island Community Food Bank PO Box 817 Providence, RI 02901-0817

- · 1 out of every 3 people served by the Food Bank network is a child under the age of 18.
- . 32% of the households served have one or more adults working.



IMPORTANT!

PLEASE RESPOND BY



June 2008

Dear Friend:

Summer is here, and while that means vacations and trips to the beach for some kids, for others it means long days of unrelenting hunger.

These are the kids who rely on schoolsponsored food programs to provide them with nourishing meals during the school year. In fact, for some kids in Rhode Island the best and the only meals they have all day are the ones they

That's why hungry kids don't look forward to summer, they dread it.

That's where you and I can make a real difference, right now! Let's work together to make summer a time of happiness for hungry kids in Rhode Island.

Please, won't you open your heart and help us provide food for hungry kids by making the most generous gift you can to the Rhode Island Community Food Bank's 2008 Summer Drive?

Your tax-deductible gift will help us provide desperately needed food not only to children, but to all hungry people in Rhode Island who rely on us for help.

Please remember, these are tough economic times. No one suffers more during times like this than the unemployed, the working poor, the elderly and the children. Some lucky children participate in summer programs that provide food, but last summer three quarters of the kids who rely on free lunch during the school year weren't so lucky. All of them desperanely need your incredible generosity to help them get enough to eat.

The numbers speak for themselves:

- . One in six children lives in a household that straggles to put food on the table.
- 15% of all Rhode Island children (about 35,000) are living in poverty.

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Rhode Island Food Bank Seed Package



ou Can Plant a Healthy Future for Hungry Children

rs. John D. Sampleperson Winei Direct Cordage Park Circle nouth, MA 02360-0000

MIL.Of

Enclosed: Your Special Gift





We start the same, but where we land Is sometimes fertile soil and sometimes sand.

Mrs. Jane D. Sampleperson DaVinci Direct 36 Cordage Park Circle Plymouth, MA 02360-0000

Dear Mrs. Sampleperson,

The above lyrics are from the song Seeds by Pat Alger and Ralph Murphy. When I listen to them, they remind me of what I see far too often - children who go without basic nutrition, who are not only hungry but mulnourished as well. In this day and age, how can we allow this to happen?

As the Executive Director of the Rhode Island Community Food Bank, I am continually reminded of just how devastating hunger can be to children. A pronounced lack of healthy food at a young age can have health consequences for a child that go far beyond pangs of hunger. A poorly nourished child can experience an inability to concentrate, increased sickness, stunted growth, developmental issues, and worse

Any assistance we provide as a community can have a profound impact on lives all across Rhode Island - immediately and into the future - as we help hungry children develop into healthy adults.

Mrs. Sampleperson, you are someone who understands the importance of planting a healthy future for children and that even one person makes a difference. Your last gift of SLG told me that no matter what the challenges are, you are willing to help out. For that, you have my deepest gratitude.

Today, I turn to trusted friends like you first, to tell you about some of the wonderful ways your support is making a difference. Your renewed gift of SLG, SUG1 - or if your budget allows, SUG2 goes further than I believe you ever imagined.

For example, did you know that the Food Bank works directly with local farms to produce fresh, nutritious food for distribution to children, families and others in great need? And that each year, we have young people from across the state, including schoolchildren from The Wheeler School in Providence, volunteering to plant and harvest fresh produce? You help to make this amazing project possible.

(over, please)





XXXXXXXXXX

2009 Summer Appeal Gift Enclosed!

Bernard J. Beaudreau Executive Director Rhode Island Community Food Bank PO Box 817 Providence, RI 02901-0817

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Test Multiple Premiums

- Test using "stacked premiums" to try to increase response rates.
- Add a note pad or other premium to an address label package to see if increase in response justifies the increased costs.

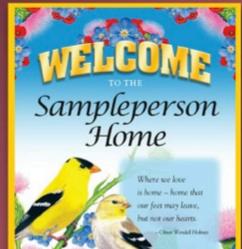


DAV Finches Note Pad



Mrs. Jane D. Sumpleperson DaVinci Direct 36 Cordage Park Circle

With No Government Support, We Rely on YOU!







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A Word of

from the

Family

a real an hero. ess you!







2. Place that energy-most and at the tip of a piece of this Orthopers over the Endows

on your mailing, countiers. New write a note to common special on your

His really appreciate your kindness in apporting, our 2013 Annual Florid Companys.





20th ANNUAL FUND

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But since I con't I I tope you'll accept the realized "Goldfinden" reduces glasse familité for forming! — a veil a the personation librés, désinency and accepted — as "Those Son' gift from the forcom of ay beam, and the personalistence of every desided Assession reasons possible trades to passessing and liabilities. I loop that you times to listend with a mark good fortout and littleme as you'll again to see disability of seems.

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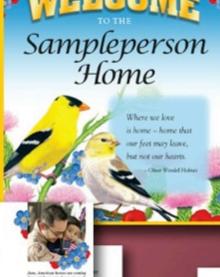
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As Chairman of the EHF 2010 Assent Free? Compaign. For selling you to show our country's disabled volumes that you'll serve loops them by making your detection today.

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Improve Lapsed Recapture

- Design a highly personalized greeting card for lapsed recapture.
- This one for Perkins School for the Blind more than doubled response rate over the control.



Perkins "Future Is Bright"



Mr. John D. Sampleperson DaVinci Direct 36 Cordage Park Circle Plymouth MA, 02360 Twinks to friend a bin you, Mr. Samplemer con-

Dear Ms. Sampleyment on,

Your pack add of Alf in he terkens School for the Sivet provided young stadents like

2010 Challenge Match Appeal

Plymouth Drive

YES, I'll continue to help children like Isabelle to build bright futures, and understand that my gift will be doubled during this Challenge Match Appeal.

SXX will be worth

□\$XX will be worth \$XX

DaVinci Direct

36 Cordage Park Circle

Plymouth, MA 02360-7332

Please make any needed corrections in your name and address above and return

this form for our records. Your contribution is deductible for income tax purposes. Please make your check payable to Perkins School for the Blind. Thank you.

will be doubled!

oubled!

Please see reverse side to charge your gift.

Mrs. Jane D. Sampleperson

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is your adopted, which means deren. Mon, during our week my gift you would will to a celot of \$50,000.

continue our attachment. Our

int amply contest do dwithout you. Thank you.

Sincerely yours, Solida II Roddels. Steven H. Rockstein Prosident

Steven M. Rothstein, President Perkins School for the Blind 175 North Beacon ST E. Watertown, MA 02472-2790





Create a "Pre-lapsing" Strategy

- It's crucial to get a second gift from a new donor within the first 12 months.
- Improve retention with a conversion package that renews first-time donors more effectively.
- We use a "mini-note card format" with an anniversary theme to convert new donors. Package celebrates the donor's "one year anniversary of giving" in a positive way instead of saying, "we haven't heard from you in a while."
- Targeting 10 12 month and 13 15 month segments, this package lifted response rate for one client by more than 50% and decreased CPDR significantly.



MDA Anniversary Card

Mr. & Mrs. John D. Sampleperson Muccular Digetrophy Accordation 123 Main Street Turson, AZ 85718-3299 Idebookbillibbble/levyledeble/IIIIIIII

Dear ([Donor First Name(s]]), Your support is vital! Please help again by

□\$((PG)) (Your Prior Gift)

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□M/C

Exp

Please correct stame and address, if necessary,

deductible as allowed by law. Please make checks or

money orders payable to MDA. Thunks for your help!

YOU Can Fight Muscular Dystrophy

MUSCULAR DYSTROPHY AND RELATED DISEASES usually involve destruction of

repeating your prior gift of \$[[PG]]. Thanke!

AMEX

You can also donate at: givetomda.org/XXX

☐Send me MDA e-news at:

((Mr. & Mrs. John D. Sampleperson Muscular Dystrophy Association

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any age. MD offers help at and professio

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2000 E. Burrise Dr., Turson, AZ 8070 688 HELP-802A / 688 426-7532

Tucson, AZ 85718-329911 XXXXXXXXXXXX

123 Main Street

CHECK

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MDA 2013 SWIMING PRINCIPLE SWIMIFS SWIWIFS

Detach here HAPPY ANNIVERSARY

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THANK YOU FOR YOUR SUPPORT!

MDA



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THIS INFORMATION BY CONTACTING: PLONE FLORIDA REGISTRATION # DH-2001; BANSAS

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FOR THE COST OF POSTMOE AND COPIES NEW JERSEY - ACTORNEY GEMERAL, 201-0

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STATE, 1-800-732-0999; VIRGINIA - STATE OF

20210 WASHINGTON - SECRETARY OF STATE

RESISTRATION WITH ANY OF THESE GOVERNS

OR RECOVENENDATION BY THE STATE.

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Happy Anniversary



Apt.#

MUSCULAR DYSTROPHY ASSOCIATION PO Box 79071 Phoenix, AZ 85062-9071



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Develop Giving Clubs

- Cultivate Mid-level and Major direct mail donors with a branded donor club with tiered benefits.
- MDA "Research Leaders" Donor Club puts donors on a separate communications track to cultivate bigger gifts and reinforce the donor's connection with the nonprofit.
- We created an initial invite/welcome/renewal, plus a special acknowledgement, newsletters, DVD self-mailer with research highlights and Summer Camp Invite.
- RL segment received special copy variables in other packages throughout the year.



MDA Research Leaders Campaign













Use Real Handwriting

• Use real handwriting to add the ultimate personal touch (along with first-class postage) for your major donors.



Atlanta Humane Society Holiday Card

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Lift Response of Your Newsletter

• Change newsletter self-mailer to a component package.

• We found that positioning the newsletter as an appeal – with a personalized letter/reply slip and RE – can increase results ten-fold over a self-mailer with bangtail envelope as response device.



American Fondouk Newsletter







Mrs. Jane D. Sampleperson.

36 Cordage Park Circle

Your support means everything to animals in pain

- . Your support creates change in a world where the sickness or death of a work animal can devoctate an entire family.
- · Please give penerously and remember that yo's of

Yes GigE I want my gift to help American Fondouk do even more to provide veterinary care for the working animals of Morocco whose families depend on them for so much! Enclosed is my gift of:

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fondouk c/o MSPCA PO Box 55130 Boston, MA 02205-5150

Challenge Your Donors

- Use a "Challenge Match" in your strongest mail slot. It can increase both response rate and average gift.
- For one of our Children's Hospital clients, their holiday challenge match has been the highest performing package for several years running.
- It also includes a bounce-back "ornament" created by a child at the hospital.

Riley Holiday Challenge Match





Mrs. Jane D. Sampleperson DaVinci Direct 26 Cordage Park Circle Plymouth, MA 02360-0000 Illumbhillalludludludludludlundlu



Double the Healing Power of Your Gift!



Holiday Challenge Match

Riley Children's Foundation P.O. Box 1787 Indianapolis, IN 46206-1787

Riley: One of the Nation's Best Get your Riley YES! I want to help save the lives of children like Matt. I understand that my gift will be deathed during this Holiday Challenge Match Appeal. RECOMES **BECOMES WORTH** ☐ My check made payable to fliley Children's Foundation is enclosed. Please charge my gift to my card below idebt used accepted only for With or Macros Card. □VSA □ MasterCard □ American Express □ Discover Ms. Jane D. Sampleperson nd hope DaVinci Direct 36 Cordage Park Circle, Suite 339 emfort Plymouth, MA 02360-0000 <123456> <M1108 A10> ☐ I would like to make this a morthly recurring duration on my credit card. Riley Children's Foundation P.S. Eur 1787, Indianapole, N. 46206-1787 Give online at www.GivetoRiley.org/Matt



Riley Children's Foundation 30 S. Meridian St., Suite 200 Holiday Challenge

The same

Ms. June D. Sampleperson DaVinci Direct 36 Cordage Park Circle, Suite 339 Plymouth, MA 02360-0000 Mescle boby' Mort is now 8 and doing well thanks, in part.

Dear Ms. Sampleperson,

This time of year, when so many families come together to celebrate their love for one another, we reflect on what your generosity to Ribey Hospital for Children truly means.

It means that this year, and in future years, there are children who will still be alive to share the helidays with their loved ones because of you.

Your donations are about the joy of sharing life with the people we love ... particularly helping children to heal from serious injury or disease.

There is another reason to be joyful at this time of year. Our generous friends at The Keoger Co. have established a Holiday Challenge Match Fond, designated to match gifts from friends like you, up to a steal of \$100,000.

Any gift you send in response to this letter will be matched, dollar for dollar. That means, your gift of SXX is deathed to become SXXX. A gift of SXXX becomes SXXXX... and your very generous gift of SXXX will make SXXXX available to help support our critically important patient case and medical research programs.

If we succeed, and I know we will with your help, \$200,000 will have been raised to help fund our lifestoring work at Riley Hospital!

I'm truly thankful for your support, and I'd like to tell you about one of the children who will be celebrating the holidays this year, thanks to the leading-edge care you help make possible.

Matt Kinser, of Bloomington, Indiana, is now a happy, healthy little boy, but he certainly didn't start life that way. He was known as a "miracle buby."

Matt was born 18 weeks early - at 22 weeks instead of the typical 40 weeks of pregnancy.



(over, please



Remind Your Donors to Give

 Use a follow-up mailer 2 – 4 weeks after original mailer for important appeals (Annual Fund, Matching Gift, Member Drive, Monthly Donor.)

• Follow-up can typically raise up to 60% of the total revenue for campaign.



Riley Annual Fund





Ms. Jane D. Sampleperson DaVinci Direct 36 Cordage Park Circle, Suite 339 Plymouth, MA 02360-0000 Handaladladdaladdaladaladdalladalad





(DONOR CITY) DRIVE

Ms. Jane D. Sampleperson DalVinci Direct 36 Cordage Park Circle, Suite 339 Plymouth, MA 02360-0000 <123456> <M0211 A10>

To give online go to www.GivetoRiley.org/Catle

YES!	I want to help make sure children like Catie have the chanc to reach their full potential. Enclosed please find my specia 2012 Annual Fund gift of:				
09	XX	□ SXX	□SXX	☐ Other S	

If My check made payable to Riley Children's Foundation is enclosed.

☐ Please charge my gift to my card below (debit card accepted only for VSA or MasterCard). □VSA □ MasterCard □ American Express

E-MAIL ADDRESS I would like to make this a monthly recurring credit card donation.

Riley Children's Foundation P.O. Box 1797, Indianapolis, IN 46206-1787

Your gift is two deductible to the full extent of the law. Thank you! All personal information which you provide will remain confidential.



Ms. Jane D. Sampleperson DaVinci Direct 36 Cordage Park Circle, Suite 339 Plymouth, MA 02360-0000

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Riber Children's Foundation



strive to much her full patential.

Dear Ms. Sampleperson,

I am pleased to have this opportunity to tell you that our 2012 Annual Fund Drive is now

As a generous member of the Riley Hospital for Children community, you inspire every doctor, nurse and staff member here to work even harder to do more of what we do best - save children's lives.

(Mrs. Sampleperson). thanks to your wonderful friendship, Riley remains on the leading edge of pediatric care initiatives with groundbreaking medical research and advanced patient care that are recognized as among the best in the nation.

Riley is the only children's hospital in Indiana that ranks in 10 out of 10 categories in the 2011-2012. Best Children's Hospitals national makings. From a premature baby who is having trouble breathing, to a girl like Catie who has endured nearly 30 surgeries in her 16 years of life, you can be sure Riley is ready to provide the best care possible.

Before I tell you more about Catie's struggle to reach her full potential, I wanted to tell you how much we appreciate your last of gift of S(PG). It came at a critical time, and made an impact on real lives. Today, as we plan to make even greater strides in 2012. Lhope you'll renew your support with a special Annual Fund gift of S(PG), S(UP1) - or even S(UP2) or more

You'll be helping children like Catie Cox who was born 16 years ago with spina bifida --- literal translation "split spine." Her prognosis was unsure at best, with many warnings about what she would never be able to do. But today, she does all of that. And more.

> "The doctors at Riley have followed up on Catie ever since her birth," Catic's mom, Sheila said. "I can't say enough good things about them."

One thing that has helped Catie strive to reach her full potential is attending Camp Riley. a summer camp for children with disabilities. The camp takes place at Bradford Woods, Indiana University's outdoor recreation center.

(over, please)



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Riley Annual Fund Reminder





Reminder: Why our Annual Fund is so important ...

Ms. Jane D. Sampleperson DaVinci Direct 36 Cordage Park Circle, Suite 339 Plymouth, MA 02360-0000 Burdul-lleddd-bladdd-bladdd-bladd



Please respond by April 30, 2012!



Ms. Jane D. Sampleperson

DaVinci Direct 36 Cordage Park Circle, Suite 339 Plymouth, MA 02360-0000 <123456> <M6009 A100>

XXXXXXXXXXXXXXXXXXXXXXX

To give online go to www.GiveToRiley.org/CatleC

YES! I want to help make sure Riley Hospital for Children is always ready to help children like Catle Cox.

Here's my special gift to the 2012 Annual Fund Drive for Riley Hospital for Children:

SPG SUP1 SUP2 Others

☐ My check made payable to filley Children's Foundation is enclosed.
☐ Please charge my gift to my card below please assessment for this was Card.
☐ VISA. ☐ ManterCard. ☐ American Express. ☐ Discover.

PHONE NUMBER E-MAIL ADDRESS

I would like to make this a monthly recurring credit card donation.



Your gift is tax-deductable to the full entern the law. Thunk you? All personal information



Riley Children's Foundation 30 S. Meridian St., Suite 200 Indianapolis, IN 46204-3509



Your gift helps kids like Catie not only as survive, but to thrive!

March 15, 2012

Dear Ms. Sampleperson,

A few weeks ago, I wrote to you about our Annual Fund drive, which is now coming to a close in (Donor Town). I also told you about a wonderful young lady named Catie Cox.

Born with spina bifida, Catic Cox has endured nearly 30 surgeries in her 16 years. She and her parents heard many warnings about what she would never be able to do. But with the world-class care she received at Rikey Hospital for Chiklere and an amazing amount of grit and determination, Catie is fiving life to the fullest.

She still uses a wheelchair at times, but Catie can walk with her leg braces and crutches. Catie even learned to scuba dive this past summer, an experience that freed her from the confines of having a physical disability. She's a perfect example of what kids can overcome — and you play a vital role as a supporter of our lifesaving work.

If your gift and this letter have crossed in the mail, please excuse this gentle reminder and accept my heartfelt thanks. However, if you have not yet made your gift — or would like to give again — I hope you'll take the opportunity to do so now.

Your 2012 Annual Fund gift of SPG, or perhaps even SUP1, SUP2 or more will make a world of difference to children like Catie. Our Annual Fund Drive is almost over, and I'm Thank you.

Thank you.

Sincerely

Jeff Sperring, M.D.

President and CEO

P.S. If you could send your gift by April 30th, we would be most appreciative. Thanks again for helping kids like Catie strive to reach their full potential!



Integrate Across Multiple Channels

- In this Humane Society campaign, a traditional direct mail campaign was integrated with print and online ads, posters, social media, and a series of email blasts to drive donors to web landing page.
- Campaign creative must be consistent across all media.
- Test and improve timing & content.



MSPCA Holiday Tree Campaign



Tell a story that intrigues donors and prospects

- Don't talk about "ME" (the institutional "nonprofit speak" that some organizations use).
- Talk about how "YOU" the donor make great work possible.
- Make it emotional & personal.
- Test long copy it works for many!



IRC Darfur Special Report







We saw too many of our relatives and neighbors being killed. 77

Mrs. Jane D. Sampleperson DaVinci Direct 36 Cordage Park Circle Plymouth, MA 02360-0000 Beechelledededededededededededed

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International Rescue Committee PO Box 6068 Albert Lea, MN 56007-9847

eliness center where assault survivors receive medical beatment and counseling, as

The International Rescue Committee (RC) responds to the world's worst crises and helps people to survive and rebuild their lives. At work in over 40 countries and 22 U.S. cities to restore safety, dignity and hope, the IRC leads the way from harm to home.

The Humanitarian catestrophe in the Horn of Africa continues, as new threats to the emerge in Suris and effects violence in South Suring surrages.

The IRC is providing water, health care, and other critical aid to hundreds of thousands of desperate refusees, white responding to opecument crises in dozens of other countries. As millions count on us, we count on you. Please send an especially generous contribution today.

SYRIA. The besieged civilians of Suta to excape violence in neighboring Sudan's have endured more than a year of shelling, oniper fire, blackouts, and food shortages. -country, the UN estimates that one million people are in need of humanitarian assistance and are internally displaced. Many who proved months for a different nulrome --- or one that would allow them to remain in their way of life - here now given up and fied by the hundreds of thousands, with little more than the clothes on their Issoks, to neighboring Jordan, Lebanon, and Turkey. The IRC has burished emergency

Aggranding all is a growing risk of food shortages. In one response, the IRC constructed

programs in border cities to assist desperate is with heciene items, clothing, and

mbels have escalated in recent months.

Nubs Mountan region. Clashes between

the Sudanese army and ethnic Nution

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90% of the world's refugees are

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Thank You!

For more ideas on how to energize your fundraising program contact Steve Maggio or Tony Genovese today!

Steve Maggio Chief Creative officer Steve@davinci-direct.com 508-746-2555 ext. 511 Tony Genovese Chief Executive officer Tony@davinci-direct.com 508-746-2555 ext. 512

